

FAQ Sheet - Residential Recycling

Where do I get a Blue box?

- A** Blue Boxes can be requested through Emterra on behalf of Circular Materials Ontario:
Email: customercareont@emterra.ca
Phone: 1-888-597-1541
Blue Boxes do not need to be supplied by Circular Materials Ontario; they may also be purchased from retail stores.

Can I still use clear bags for recyclables?

- A** No! The County's Blue Box recycling program requires that all recyclable materials be placed to the curb loose in boxes for collection.

Why isn't my recycling always picked up?

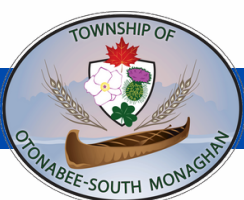
- A** Recycling must be sorted and packaged properly so collectors can handle it safely and efficiently. All recycling should be placed loose in blue boxes — do not use bags (except for film plastic) or any container that is not an approved blue box.
Recycling should be separated into two distinct categories:
- Containers: glass, plastic, metal, Tetra Paks, etc.
 - Fibres: paper and film plastic.
- Bins that are not correctly sorted will not be collected. Collectors will not sort recycling on your behalf. Residents may use more than one bin for either category, provided the contents are properly separated.
All cardboard boxes must be broken down for collection.

My Blue box is damaged. Can it be replaced?

- A** Broken or damaged Blue Boxes can be requested through Emterra on behalf of Circular Materials Ontario:
Email: customercareont@emterra.ca
Phone: 1-888-597-1541

What goes in my Blue Box?

- A** If you are unsure of what is accepted in Blue boxes in the County of Peterborough, please visit www.ptbocounty.ca/recycling and consult the recycling guide.



FAQ Sheet - Recycling Program

Can shredded paper be included in my Blue box?

- A** Shredded paper goes into recycling with other fiber recyclables, please bag shredded paper and place it in your fibers Blue box.

Do I put other recyclables in plastic bags?

- A** No, other recyclables (such as plastic, metal, and glass containers) should be loose in your Blue Box. Film plastic (such as grocery or bread bags) can be stuffed into a bag, which is then tied shut to keep film plastic separate from paper in the fiber Blue box.

How do I recycle my electronics and batteries?

- A** Unwanted electronics and batteries are not accepted at the curb for disposal. Electronics can be dropped off free of charge at the Drummond Line Transfer Station, Peterborough County/City Landfill and Pido Road. Used electronics in good, working condition may be donated to charity organizations, check with the organization to confirm that they accept electronic donations. Batteries are collected free of charge at the following locations in the Township of Otonabee-South Monaghan:
- Drummond Line Transfer Station, Drummond Line

How do I recycle boat and bale wrap?

- A** The County of Peterborough partners with **SwitchEnergy Corp** to provide recycling options for boat shrink wrap and agricultural bale wrap. For details on fees, preparation, and collection, contact SwitchEnergy directly:
- Phone: 519-524-0193
 - Email: dnott@switchenergycorp.com or shane@switchenergycorp.com

To report a missed recycling collection, please contact:

Emterra Environmental

1-888-597-1541

