### **FAQs** re Healthcare Needs Assessment Form

Peterborough County has launched a Healthcare Needs Assessment form. This form will be the basis of the new waitlist for residents who require a physician in addition to gathering information on what other health related services residents of Peterborough County would like to see closer to home.

Your Health Matters in Peterborough County!

#### Why are you collecting this information?

At this point, we do not have an accurate count of the number of people within each township who do not have a physician or want to access care closer to home. By completing this form, it will help us with planning and recruitment of healthcare professionals to the area.

#### How will I know if a physician/nurse practitioner is accepting patients?

You will be notified by the Health Care Advancement Coordinator or delegate and will be asked to go the physician office to complete the required paperwork.

# If I have a physician, but would like one closer to home do I need to deroster from that physician to go on this list?

No, you will not be required to do that. You can continue to receive care from your current physician until a physician/nurse practitioner becomes available in your desired township.

## I am already on the provincial Health Care Connect waiting list, do I need to register here as well?

Yes, we will be using this list versus the Health Care Connect List when a physician is adding patients, or a new physician is recruited to town.

# I am on another list at the Township Office and or Family Physician Office, should I still complete this form?

Yes, the goal is that this list replaces the lists at these locations. This will help ensure accuracy and relieve the burden of maintaining a list from these locations.

I have been advised by Health Care Connect to still call the individual offices to see if they are taking patients, should I continue to do that?

No, please do not do that. These offices are overburdened, and we seek to take this extra work off their plate.

# What do I do if I get a physician outside Peterborough County and or move and no longer wish to be on this list?

Contact the Healthcare Advancement Coordinator at <u>yourhealthmatters@ptbocounty.ca</u> or 705-930-4765 to be removed from the list.

### What do I do if I do not have a doctor and require care?

Visit <u>www.ptbocounty.ca/yourhealthmatters</u> for other care options.